

March 17, 2020

Dear Healthcare Providers:

Together, we are facing a truly unprecedented situation. The global COVID-19 pandemic is affecting all our Dravet syndrome patients and their families/caregivers. During this time, I wanted to reach out and update you on how we at Biocodex are taking appropriate measures to protect patient access to their medication.

First and foremost, we're truly inspired by the selfless healthcare workers like yourself who are on the front lines working tirelessly to care for our patients in need.

Biocodex would like to ensure you and our Dravet syndrome community that we have plenty of Diacomit medication here in the US. We will not allow any patients to be out of medication.

Any patient/family who would like to request for an early refill, they are asked to call our specialty pharmacy, US Bioservices, at 833-248-0467. US Bioservices will reach out to the patient's insurance plan to obtain an approval as every insurance plan is different. As for requesting a 90-day supply, unfortunately the FDA has regulations against this for our specialty medication. The good news is that our specialty pharmacy has been very successful at obtaining approvals from insurance plans for early refills on 30-day prescriptions.

Biocodex is committed to increased convenience and to help provide some peace of mind for our patients and their families/caregivers during this period of uncertainty.

Please do not hesitate to reach out to me or your Medical Science Liaison here at Biocodex at any time if you have any issues or receive any type of concerns from our Dravet syndrome community relating to Diacomit.

Best Regards,



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